



Exchange & Return

If you wish to exchange or return a product(s), please fill out this form and send it back to us together with the product(s).

For returns within Sweden, please use the pre-printed and pre-paid return waybill and drop it off at the same pickup point as you collected the package. **For returns within EU**, please contact info@bymalina.com to receive a waybill for return. The return cost will be deducted on your credit. **For international returns**, please see our warehouse address below. Please make sure the package is sent directly to our address and not to a service point. All shipping costs must be pre-paid by the customer.

All returns must have a valid tracking number for us to accept it. We cannot accept the return if its sent to a service point. All exchanges and returns must be made within 14 days after you received your order. This applies on all returns worldwide.

EXCHANGE AND OR/RETURN

EXCHANGE

RETURN

EXCHANGE & RETURN

You can change to a different size, color or style (if the value of the new product corresponds with the returned). Please note that it will be faster to place a new order online than making an exchange through this form.

REASON

TOO SMALL

TOO BIG

NOT AS PICTURE OR AS DISCRIBED

WRONG COLOR

WRONG FIT

QUALITY NOT AS EXPECTED

If other, please specify: _____

YOUR INFORMATION

Order no: _____ Todays date: _____

Name: _____ E-mail: _____

PRODUCTS

Products you want to exchange or return	Color	Size
Products you want exchange to		

By Malina shall, if under the jurisdiction of our return policy, refund you what you have paid for the product as soon as possible, but latest within 30 days of the product being returned. During sale, the return fee is 49 SEK (within Sweden).

Note that all items must be returned in original condition, i.e. that they are not used, all original labels and tags remain on the products as when you received them. Please note that any perfume, make-up or deodorant stains on the product means that we cannot accept a return or an exchange, so please be careful when you try the items.

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BY MALINA